



## **The WarmLine**

Talk to us.  
We've been there.

The Nord Center's WarmLine is a safe and confidential peer-run telephone service providing support, resource referrals, and shared experiences of hope and recovery.

Calls are answered by our team of professionally trained and certified Peer Support Specialists, who have first hand experience living with a mental health condition.

### **How do I reach the WarmLine?**

Call our Emergency/Crisis Hotline at 1.800.888.6161 and ask for the WarmLine.

### **When can I call?**

The WarmLine operates daily from 1 pm—10 pm. (Days and times are subject to change.)

### **What do people talk about?**

Practically anything! Whether you are calling for support, need information, or just want to talk, we are here for you. WarmLine calls are confidential, so feel free to tell us what's on your mind.

### **Is there a cost?**

No, there is no charge for a call to the WarmLine.

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**Call us today at 1.800.888.6161 and ask for the WarmLine. We are here for you.**



The Nord Center  
Comprehensive Behavioral Healthcare

## Where Our Care Begins

The WarmLine is part of The Nord Center's Emergency Stabilization Services (ESS) program. ESS offers crisis intervention services to anyone in Lorain County experiencing an emotional or psychiatric crisis.

The Nord Center accepts Medicaid, Medicare, and most major health insurances. Funds are also available for those people without insurance who qualify.



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6140 S. Broadway, Lorain, OH 44053  
Non-Emergency Phone: 440.233.7232  
**24/7 Emergency / Crisis Hotline: 1.800.888.6161**  
**[www.nordcenter.org](http://www.nordcenter.org)**